



OSTA

Ottawa Student
Transportation
Authority

School Bus Safety Video – Couldn't make it to Safety Day?

Check out the new safety videos available on OSTA's website. Designed to appeal to various age ranges from Kindergarten to Junior grades 4-8. [School Bus Safety Tips](#)

Kindergarten Students MUST be met at their stop!

OSTA reminds parents/guardians of their responsibility to meet their KG child at their stop every day, or to notify the school of the alternate responsible person who will be meeting their child daily. Failure to meet your child may result in inordinately long bus rides, or dropping the child back at the school or at the nearest police station. Failure to meet the child at the stop may also lead to termination of transportation privileges.

Delays and Cancellations – Subscribe via the Parent Web Portal

Subscribe today for [email notifications](#) of delays and service cancellations on your child's route. You will also receive important service information, reminders and safety tips. Follow OSTA on [Twitter](#) and Facebook.

Changes/Compliments/Concerns - [Transportation Issue Form](#)

Any requests for changes, reporting of concerns, and sharing of comments should be sent via the [Transportation Issue Form](#), as these are prioritized over emails. This includes: Bus stop changes, driver issues, late buses, hazards, etc. Bus stop changes will only be addressed after October 1.

Empty Seats/Courtesy Seating – Not in effect until October 1

OSTA is responsible for processing and approving all empty seat requests after October 1.

Please DO NOT place your child on a bus until s/he has been assigned to a stop. Your child's safety, and that of other students, could be compromised. Empty seats are allocated based on availability, age, distance and a number of other parameters. [Empty Seat Application](#)

Get in the Zone! The Walk and Roll Zone!

School zone safety is everyone's responsibility. If you live in the Walk Zone, we encourage you to walk your child to school instead of driving. Or Walk a Block...Park away from the school and walk the rest of the way. For more information regarding pedestrian safety: [Walk and Roll Zone](#)